## Yard Supervisor – Metcalfe Plant Hire Limited

Metcalfe Plant Hire Limited was established in 1971 in Cumbria and has grown to become one of the North of England's largest construction plant hire businesses. Based in Penrith Cumbria, the company offers all construction industry plant, equipment and machinery hire, and compliments this with a construction & civil engineering business in its main-stream business operations.

The Company prides itself on its flexibility and dedication to ensure satisfaction to all Customers and Clients. This ethos has been the cornerstone of our strategy and culture and has resulted in generating repeat business from our core key Clients and Customers over many years.

Our Plant Department is now seeking to recruit a full time Yard Supervisor to join the existing team here at Metcalfe Plant Hire Ltd.

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## The Role

Based at our Gilwilly premises in Penrith, you will report on a daily basis to the Plant Administrator, and you will form part of our Plant Hire Team which provides both operated and non-operated construction plant and vehicles to both internal and external customers.

As Yard Supervisor you will be responsible to manage and supervise all aspects of the Gilwilly Yard and will be expected to provide a professional service to both internal and external customers and contacts.

## **Primary Duties & Tasks**

- Promote safe working processes and ensure that all persons in the yard area are operating within the health & safety policies and procedures of Metcalfe Plant Hire
- Ensure that all vehicle and personnel movements in the yard are completed in a safe manner and that all necessary PPE is worn by all personnel in the yard.
- Greet all visitors in a courteous manner and act as an ambassador for Metcalfe Plant Hire Ltd at all times.
- Oversee all plant on and off hires from the yard in conjunction with the Hire Desk and the InspHire software system.
- Inspect all plant prior to it leaving the yard to ensure that it meets the highest possible standards of cleanliness etc.

- Check all plant leaving the yard meets all testing and certification requirements and that all necessary documents (including handbooks etc) are despatched with the item of plant.
- Inspect for damage & cleanliness all items of plant returning to the yard after completion of hire & report to the Hire Desk and Workshop any items that require repair or cleaning. Including recording such requirements on damage reports and taking supporting photographs, as required.
- Liaise with the Workshop Manager to help prioritise repairs in line with known hire commitments.
- Manage and supervise the Yard Delivery Driver/Yard Operative including organising their day to day workload and duties, including due consideration to plant delivery requirements of the Hire Desk.
- Ensure that all customer queries notified to you for action are fully resolved in a timely manner
- Ensure that the yard is kept in a safe, tidy and manageable condition at all times.

## **Experience / Skills**

- IT literate,
- You must be a well organised individual, with the ability to work under pressure and on your own.
- Ability to prioritise tasks and meet tight deadlines in a busy yard environment.
- Plant hire background/experience with a good knowledge of construction equipment (preferable)
- Effective communicator
- Demonstrated initiative and high attention to detail
- Full Clean driving licence

We are ideally looking for an individual with Plant experience, but training will be given to the right candidate.

If you feel you have the right attributes for this role and this opportunity is of interest, please email <a href="mailto:jobs@metcalfe-plant-hire.co.uk">jobs@metcalfe-plant-hire.co.uk</a> clearly stating the position you are applying for and enclosing details of your relevant experience.

Metcalfe Plant Hire is an Equal Opportunity employer